

Intercultural competence training

Dealing with intercultural encounters in the multicultural environment of the UAE is inspiring but challenging. The intercultural competence training gives participants an opportunity to improve their intercultural competence for a successful communication with people from other cultures. A survey of basic theoretical concepts like ethnocentrism, cultural values, dimensions and standards, stereotypes, development and reduction of prejudices is given. The concepts of intercultural communication and intercultural learning will be discussed. The training session focuses mainly on interactive exercises and small group activities to enhance sensitivity and self-consciousness for a better understanding of one's own culture and of behavior and ways of thinking of other cultures. Critical incidents in intercultural situations will be analyzed and discussed. Participants will acquire new intercultural skills and they will get the opportunity to practice their skills in role plays.



Dr. Gertraud Kinne, Training session presented on 29th April, 2010 at Counselling Arabia 2010, Dubai

Dear Gertraud Kinne:

On behalf of the Counseling Arabia 2010 Conference Organizing Committee, I would like to thank you for your contribution to the success of our conference. Your presentation was a valuable contribution to the conference. You provided participants with the opportunity to learn, share and grow. Participants at the conference sent us a clear message in the evaluations that they want more of such learning opportunities. We know it is a lot of work to develop workshops and truly appreciate your effort to create this learning event.

*We received excellent feedback on the conference evaluations regarding your workshop: **Intercultural competence training**. Your participants found the workshop to be fabulous and your presentation style to be great. Comments: Very good!; This was a useful workshop!; Excellent workshop.; Connecting this to counselling.*

It was a pleasure to work with you. The committee is very grateful for your help in making Counselling Arabia 2010 such a success. We look forward to working with you in the future.

Kind regards,

Daryl Simourd

Chair, Counselling Arabia 2010 , Organizing Committee 12th May 2010

